



Follett Virtual Campus

Dear St. Xavier High School Family,

Follett Virtual Campus is excited to begin our partnership with St. Xavier High School for this year's online bookstore!

We support your school's education mission, and we help ensure you are ready for the first day of school – course materials in hand. We're working closely with your teachers to offer affordable options for your required purchase books. This collaboration helps ensure your required books will be in stock and available on time.

Did You Know? When you purchase books through your school's Follett Virtual Campus bookstore, you're directly supporting St. Xavier and helping your school earn funds that can be used for scholarships and other programs.

We're excited to highlight a few best practices in place to help support you and your school:

Customer Service

- Our Customer Service Team is available 7 days a week to provide assistance and answer questions
- Have a question while ordering your books? Use our "Live Chat" feature to chat in real-time with a bookstore expert — without the wait times
- Parents and students can track shipments, check order status, and ask questions about course materials

Digital Materials & Order Availability

- When it comes to digital course materials and eBooks, Follett Virtual Campus is an industry-leader and sources more than 300,000+ digital titles from a variety of publishers
- Our digital team works closely with St. Xavier High School's faculty as they select digital options that are then displayed for purchase on your school's online bookstore
- Our best-in class fulfillment process helps ensure your order is accurate and available – across past year bookstore sites, Follett Virtual Campus supported students with the following:
 - 99.6% Order Accuracy
 - 99.0% In-Stock Rate
 - 99.3% On-Time Delivery

Thank You! We truly appreciate St. Xavier High School's decision to partner with Follett Virtual Campus. Our team values your involvement and insight, and we look forward to supporting you during the upcoming school year. Please don't hesitate to contact us directly should you have any questions or feedback.

Sincerely,
The Follett Virtual Campus Team